



## Quality Policy Statement

Fincher Utilities Ltd (hereafter referred to as: the Company) has defined and documented its policy and objectives to set the Company benchmark and show its commitment to Quality. This Policy is communicated to interested parties and is reviewed at regular intervals for suitability, compatibility with the needs of the Company and its Clients, and consistency with quality objectives.

This has been achieved through use of a Documented Quality System and Procedures all conforming to ISO9001: 2015 which must be adhered to as a matter of course.

The primary goal of the Company is to provide a quality management Service which will not only meet but exceed the requirements and expectations of its customers. It is the policy of the Company to perform the above to the required standard consistently, bearing in mind any statutory or regulatory issues.

To this end, this document has been produced with our full authority, the systems and procedures detailed herein being mandatory for all personnel who may from time to time be associated with or work for the Company.

These documents have been prepared to enhance the satisfaction of our Clients in terms of assurance of quality and service delivery.

It is also anticipated that this statement of policy and the contents herein will provide a suitable framework for measuring and monitoring performance, thus leading to continual improvement both within the system and in relation to service delivery.

This Policy will be periodically reviewed for continuing suitability.

**Adam Fincher**  
Director

**Danny Fincher**  
Director

**Date: 1 January 2025**